

Nederlands English

iDEAL :

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- The language of the application is successfully changed.

### Steps in the application proces for iDEAL

In order to have the following instructions at hand during the application process we advise you to copy the steps below to your word processor (Word) or print them.

#### 1. Applying for the ABN AMRO iDEAL Dashboard

You start the application for iDEAL by registering for the ABN AMRO iDEAL Dashboard. You can register for the dashboard by clicking "Registration" in the menu of the left of this webpage. On the following page you can choose your username and password and register your e-mail address. After completing the page, click submit. Please make sure to remember your username and password.

#### 2. Applying for iDEAL

After having registered for the ABN AMRO iDEAL Dashboard in step 1, you will receive an e-mail confirming your registration. Using the link in the e-mail you can reach the log-in page for the ABN AMRO iDEAL Dashboard. After logging in with your username and password you can start your application for iDEAL by clicking "Sign Up" and then filling in the tab "Application". Please note that you can only use your ABN AMRO account number to apply for iDEAL here.

In applying for iDEAL please choose the connection method that fits best to the desired or existing setup of your website. More information on iDEAL and the available connection methods can be found on our [website](#) (only available in Dutch).

#### 3. Approval and contract

After applying for iDEAL through the ABN AMRO iDEAL Dashboard we will review your application for acceptance. After acceptance you will receive an e-mail confirming your acceptance and with the iDEAL contract attached.

We kindly ask you to sign the contract twofold and return the signed contracts to us at the address that will be mentioned in the e-mail. As soon as we receive your signed contracts, you will receive confirmation via e-mail. If you have not chosen the connection method Zelfbouw, you can proceed with step 5.

#### **4. Integrating and testing for the Zelfbouw connection method**

In case you chose the Zelfbouw connection method, you can start integrating iDEAL in your website directly when you receive our e-mail with the iDEAL contract attached. You do not have to wait for our confirmation that we have received the signed contracts.

As part of the integration process you are required to successfully complete several mandatory test transactions. The transactions are carried out in a test environment. More information about integrating iDEAL in your website and completing the test transactions can be found in the integration manuals. These are available in the ABN AMRO iDEAL Dashboard by clicking on the menu option "Documentation".

#### **5. Activating iDEAL**

After we receive the signed contracts (and you have completed the integration and mandatory test transactions in case of the Zelfbouw connection method), you will receive confirmation of this via e-mail.

After receiving this conformation e-mail you can activate iDEAL in the ABN AMRO iDEAL Dashboard by clicking the menu option "Sign Up" and then filling in the tab "Activation". You will receive final confirmation that iDEAL is activated by e-mail.

#### **6. Support**

The ABN AMRO iDEAL Dashboard offers several support documents, such as a dashboard manual, integration manuals and answers to Frequently Asked Questions. You can acces these documents by clicking the menu option "Documentation".

If you are not satisfied with the information you can find there, you can use the ABN AMRO iDEAL Dashboard to send us your questions by clicking the menu option "Tickets". We will answer these questions as soon as possible.